

UNIVERSITY DEPARTMENTS
ANNA UNIVERSITY CHENNAI : : CHENNAI 600 025
REGULATIONS - 2009
CURRICULUM I TO IV SEMESTERS (FULL TIME)
M.TECH. CHEMICAL ENGINEERING

SEMESTER I

SL. NO	COURSE CODE	COURSE TITLE	L	T	P	C
THEORY						
1.	MA9120	Advanced Numerical Methods	3	1	0	4
2.	CL9111	Advanced Reaction Engineering	3	0	0	3
3.	CL9112	Advanced Transport Phenomena	3	0	0	3
4.	CL9113	Advanced Thermodynamics	3	0	0	3
5.	E1	Elective I	3	0	0	3
6.	E2	Elective II	3	0	0	3
PRACTICAL						
7.	CL9116	Instrumental Methods of Analysis Lab	0	0	2	1
TOTAL			18	1	2	20

SEMESTER II

SL. NO	COURSE CODE	COURSE TITLE	L	T	P	C
THEORY						
1.	CL9121	Advanced Separation Processes	3	0	0	3
2.	CL9122	Advanced Process Control	3	0	0	3
3.	CL9123	Chemical Process Design	3	0	0	3
4.	E3	Elective III	3	0	0	3
5.	E4	Elective IV	3	0	0	3
6.	E5	Elective V	3	0	0	3
PRACTICAL						
7.	CL9127	Seminar	0	0	2	1
TOTAL			18	1	2	19

SEMESTER III

SL. NO	COURSE CODE	COURSE TITLE	L	T	P	C
THEORY						
1.	CL9131	Process Modeling and Simulation	3	0	0	3
2.	E6	Elective VI	3	0	0	3
3.	E7	Elective VII	3	0	0	3
PRACTICAL						
4.	CL9134	Project Work (Phase I)	0	0	12	6
TOTAL			9	0	12	15

SEMESTER IV

SL. NO	COURSE CODE	COURSE TITLE	L	T	P	C
THEORY						
PRACTICAL						
1.	CL9141	Project Work (Phase II)	0	0	24	12
TOTAL			0	0	24	12

TOTAL CREDITS TO BE EARNED FOR THE AWARD THE DEGREE = 66

LIST OF ELECTIVES

SL. NO	COURSE CODE	COURSE TITLE	L	T	P	C
1.	CL9151	Multiphase Flow	3	0	0	3
2.	CL9152	Computational Fluid Dynamics	3	0	0	3
3.	CL9153	Fluidization Engineering	3	0	0	3
4.	CL9154	Risk Analysis and Management	3	0	0	3
5.	CL9155	Project Engineering and Process Plant	3	0	0	3
6.	CL9156	Process Optimization	3	0	0	3
7.	CL9157	Operations Research	3	0	0	3
8.	CL9158	Total Quality Management	3	0	0	3

MA9120

ADVANCED NUMERICAL METHODS

L T P C

3 1 0 4

UNIT I ALGEBRAIC EQUATIONS 6

Systems of linear equations – Jacobi, Gauss Seidel, SOR methods, Thomas algorithm for tridiagonal systems; Systems of nonlinear equations - successive approximation method, methods for improved convergence, Newton Method and its variants, continuation methods for multiple solutions.

UNIT II ORDINARY DIFFERENTIAL EQUATIONS – IVPS 6

Runge Kutta Methods, step size control and estimates of error, numerical stability, solution of stiff ODEs, ODE-IVPs coupled with algebraic equations;

UNIT III ORDINARY DIFFERENTIAL EQUATIONS – BVPS 12

Finite difference method, orthogonal collocation method, orthogonal collocation with finite element method, Galerkin finite element method, shooting technique.

UNIT IV PARTIAL DIFFERENTIAL EQUATIONS – FINITE DIFFERENCE METHOD 12

Parabolic equations – Different explicit and implicit methods, alternating direction explicit and implicit methods; Elliptic equations – Point iterative methods, line iterative methods, ADI methods; First order hyperbolic equations – method of characteristics, different explicit and implicit methods; numerical stability analysis, method of lines.

UNIT V PARTIAL DIFFERENTIAL EQUATIONS – FINITE ELEMENT METHOD 9

Partial differential equations – Finite element method - orthogonal collocation method, orthogonal collocation with finite element method, Galerkin finite element method.

L : 45 , T : 15 , TOTAL : 60 PERIODS

REFERENCES

1. Gupta, S.K., Numerical Methods for Engineers, New Age Publishers, 1995
2. Jain, M. K., S. R. Iyengar, M. B. Kanchi, R. K. Jain, Computational Methods for Partial Differential Equations, New Age Publishers, 1993.

CL9111

ADVANCED REACTION ENGINEERING

L T P C

3 0 0 3

UNIT I KINETICS OF HETEROGENEOUS REACTIONS 9

Catalytic reactions, rate controlling steps, Langmuir-Hinshelwood model, Rideal-Eiley mechanism, steady state approximation, noncatalytic fluid-solid reactions, shrinking and unreacted core model.

UNIT II EXTERNAL DIFFUSION EFFECTS IN HETEROGENEOUS REACTIONS 9

Mass and heat transfer coefficients in packed beds, quantitative treatment of external transport effects, modeling diffusion with and without reaction.

UNIT III CATALYSIS AND CATALYTIC REACTORS 9

Catalyst properties – Adsorption Isotherms – Surface reactors – Desorption – Rate limiting steps – Is adsorption of Cumene rate limiting – Cumene decomposition – Chemical vapour deposition catalyst deactivation – reaction engineering in microelectronic device fabrication.

UNIT IV INTERNAL TRANSPORT PROCESSES IN POROUS CATALYSTS 9

Interpellet mass and heat transfer, evaluation of effectiveness factor, mass and heat transfer with reaction.

UNIT V ANALYSIS AND DESIGN OF HETEROGENEOUS REACTORS 9

Isothermal and adiabatic fixed bed reactors, non-isothermal and non-adiabatic fixed bed reactors. Two-phase fluidized bed model, slurry reactor model, trickle bed reactor model. Experimental determination and evaluation of reaction kinetics for heterogeneous systems

TOTAL : 45 PERIODS

REFERENCES

1. Carberry, J. J., "Chemical and Catalytic Reaction Engineering", Dover Publications, 2001.
2. Froment, G. F. and Bischoff, K. B., "Chemical Reactor Design and Analysis", 2nd Edition, John Wiley & Sons, New York, 1997.

**CL9112 ADVANCED TRANSPORT PHENOMENA L T P C
3 0 0 3**

UNIT I BASIC CONCEPTS 9

Phenomenological Equations and Transport properties, Rheological behaviour of fluids, Balance Equations – Differential and Integral equations.

UNIT II APPLICATIONS OF DIFFERENTIAL EQUATIONS OF CHANGE 9

Applications in laminar and Turbulent transport in compressible and incompressible fluids. Boundary layer theory.

UNIT III APPLICATIONS OF INTEGRAL EQUATIONS OF CHANGE 9

Macroscopic balance for isothermal and nonisothermal systems and their applications in Momentum, Heat and Mass transport problems.

UNIT IV INTERPHASE AND MULTIPHASE MOMENTUM TRANSFER 9

Friction factor, Fluid –Fluid systems, Flow patterns in vertical and horizontal pipes, Formulation of bubbles and drops and their size distribution, Solid – fluid systems, Forces acting on stagnant and moving solids, Flow through porous medium, Capillary tube model and its applications.

UNIT V INTERPHASE TRANSPORT IN NON-ISOTHERMAL SYSTEMS 9

Heat Transfer coefficient, Forced convection in tubes, around submerged objects, Heat Transfer by free convection, film type and dropwise condensation and equations for heat

transfer, Heat transfer in boiling liquids. Mass Transfer co-efficient in single and multiple phases at low and high mass transfer rates, Film theory, Penetration theory, Boundary layer theory, Macroscopic balance to solve steady and Unsteady state problems.

TOTAL :45 PERIODS

REFERENCES

1. Bird R.B., Stewart, W. E. and Lightfoot, E. N., "Transport Phenomena", 2nd Edn., John Wiley and Sons, 2002.
2. Welty, J.R., Wicks, C. E. and Wilson, R. E., "Fundamentals of Momentum, Heat Mass Transfer", 5th Edn., John Wiley and Sons, 2007.
3. Brodkey, R. S. and Hershey, H. C., "Transport Phenomena – A Unified Approach", Brodkey Publishing, 2003.

CL9113

ADVANCED THERMODYNAMICS

L T P C
3 0 0 3

UNIT I BASIC CONCEPTS

9

Energy and first Law; Reversibility and second Law; Review of Basic Postulates, equilibrium criteria, Legendre Transformation and Maxwell's relations

UNIT II STABILITY AND PHASE TRANSITION

9

Stability of thermodynamic systems, first order phase transitions and critical phenomenon, phase rule, single component phase diagrams, thermodynamic properties from volumetric and thermal data

UNIT III MULTICOMPONENT MIXTURES

9

Partial molar properties, fugacities in gas and liquid mixtures, activity coefficients, Ideal and Non-ideal solutions, Gibbs-Duhem equation, Wilson, NRTL, and UNIQUAC equations, UNIFAC method,

UNIT IV PHASE EQUILIBRIUM

9

VLE - Equations of state, corresponding states, Henry's Law, lattice theory, criticality, high pressure VLE. Other phase equilibria- SLE/LLE/VLLE

UNIT V CHEMICAL EQUILIBRIUM

9

Homogeneous gas and liquid phase reactions, heterogeneous reactions – phase and chemical equilibrium

TOTAL : 45 PERIODS

REFERENCES

1. Rao., Y.V.C., Chemical Engineering Thermodynamics, University Press, Hyderabad, 2005
2. Tester, J. W. and M. Modell, Thermodynamics and Its Applications. 3rd Edn. Prentice Hall, New Jersey, 1997.
3. Prausnitz, J.M., Lichtenthaler R.M. and Azevedo, E.G., Molecular thermodynamics of fluid-phase Equilibria, 3rd Edn, Prentice Hall Inc., New Jersey, 1999

CL9116 INSTRUMENTAL METHODS OF ANALYSIS LAB

**L T P C
0 0 2 1**

LIST OF EXPERIMENTS

1. UV-Visible spectrophotometer
2. Infrared spectrophotometer
3. Gas chromatograph.
4. High performance liquid chromatograph
5. Atomic absorption spectrophotometer.
6. Flame photometer
7. Thermo gravimetric analyzer
8. Differential scanning calorimeter
9. Differential thermal analyzer

TOTAL : 30 PERIODS

CL9121 ADVANCED SEPARATION PROCESSES

**L T P C
3 0 0 3**

UNIT I GENERAL 12

Review of conventional processes, recent advances in separation techniques based on size, surface properties, ionic properties and other special characteristics of substances. process concept, theory and equipment used in cross flow filtration, cross flow electrofiltration, dual functional filter, surface based solid-liquid separations involving a second liquid, sirofloc filter.

UNIT II MEMBRANE SEPARATIONS 8

Types and choice of membranes, plate and frame, tubular, spiral wound and hollow fibre membrane reactors and their relative merits, commercial, pilot plant and laboratory membrane pemeators involving dialysis, reverse osmosis, nanofiltration, ultrafiltration, microfiltration and Donnan dialysis, economics of membrane operations, ceramic membranes.

UNIT III SEPARATION BY ADSORPTION TECHNIQUES 8

Mechanism, types and choice of adsorbents, normal adsorption techniques, affinity chromatography and immuno chromatography, types of equipment and commercial processes, recent advances and process economics

UNIT IV IONIC SEPARATIONS 8

Controlling factors, Applications, Types of equipment employed for electrophoresis, dielectrophoresis, Ion Exchange chromatography and electro dialysis, Commercial processes

UNIT V OTHER TECHNIQUES 9
 Separations involving lyophilization, pervaporation and permeation techniques for solids, liquids and gases, industrial viability and examples, zone melting, addiuctive crystallization, other separation processes, supercritical fluid extraction, oil spill management, industrial effluent treatment by modern techniques.

TOTAL : 45 PERIODS

REFERENCES

1. King, C. J., "Separation Processes", Tata McGraw Hill Co., Ltd., 1982.
2. Nakagawal, O. V., "Membrane Science and Technology", Marcel Dekker, 1992.
3. Rousseau, R. W., "Handbook of Separation Process Technology", John Wiley, New York, 1987.
4. Humphrey, J and G. Keller, Separation Process Technology, McGraw-Hill, 1997

CL9122 ADVANCED PROCESS CONTROL L T P C
3 0 0 3

UNIT I ADVANCED CONTROL STRATEGIES 9
 Feed forward, cascade, dead time compensation, split range, selective and override control; automatic tuning and gain scheduling

UNIT II INTERNAL MODEL CONTROL 9
 Model based control – IMC structure – development and design; IMC based PID control

UNIT III MULTIVARIABLE CONTROL 9
 Control loop interaction – general pairing problem, relative gain array and application, sensitivity. Multivariable control – zeros and performance limitations, directional sensitivity and operability, decoupling

UNIT IV DISCRETE SYSTEMS 9
 Z – Transform and inverse Z – transform properties, Discrete – Time Response of dynamic system, Pulse Transfer Function, Closed Loop System Stability.

UNIT V DIGITAL FEEDBACK CONTROLLERS 9
 Design of digital feedback controllers, digital approximation of classical, effect of sampling, Dahlin's algorithms, Dead – beat algorithm, ringing, IMC algorithm, simplified model predictive algorithm.

TOTAL : 45 PERIODS

REFERENCES

1. Bequette, B. W., Process Control: Modeling, Design, and Simulation, Prentice Hall, 2003
2. Stephanopolous, G., "Chemical Process Control", Prentice Hall of India, New Delhi, 1985.

UNIT I CHARACTERISTICS OF MULTIPHASE FLOWS 9

Significance of multiphase flows, important non-dimensional numbers, parameters of characterization, calculation and measurement of particle size, size distributions and moments, size distribution models

UNIT II PARTICLE FLUID INTERACTION 9

Equation of motion for a single particle, calculation of drag, motion of a particle in two-dimensions, effects of unsteady and non-uniform flow fields, effects of acceleration, effects of coupling; Interaction between particles – mechanisms of interaction, interparticle forces, hard sphere model, soft sphere model, discrete element modeling, semi-empirical methods, kinetic theory, force chains.

UNIT III MODELLING OF MULTIPHASE FLOWS 9

Flow patterns - identification and classification - flow pattern maps and transition - momentum and energy balance - homogeneous and separated flow models - correlations for use with homogeneous and separated flow models - void fraction and slip ratio correlations - influence of pressure gradient - empirical treatment of two phase flow - drift flux model - correlations for bubble, slug and annular flows

UNIT IV CONSERVATION EQUATIONS 9

Averaging procedures - time, volume, and ensemble averaging, quasi-one-dimensional flow, two-fluid volume-averaged equations of motion, turbulence and two-way coupling.

UNIT V MULTIPHASE SYSTEMS 9

Flow regime and hydrodynamic characteristics of packed bed, fluidized bed, pneumatic conveying, bubble column, trickle beds; Conventional and novel measurement techniques for multiphase systems including CARPT, Laser Doppler anemometry, Particle Image Velocimetry.

TOTAL : 45 PERIODS**REFERENCES**

1. Clift, R., Weber, M.E. and Grace, J.R., Bubbles, Drops, and Particles, Academic Press, New York, 1978.
2. Crowe, C. T., Sommerfeld, M. and Tsuji, Y., Multiphase Flows with Droplets and Particles, CRC Press, 1998
3. Fan, L. S. and Zhu, C., Principles of Gas-solid Flows, Cambridge University Press, 1998
4. Govier, G. W. and Aziz. K., "The Flow of Complex Mixture in Pipes", Van Nostrand Reinhold, New York, 1972.
5. Kleinstreuer, C., Two-phase Flow: Theory and Applications, Taylor & Francis, 2003
6. Rhodes, M., Introduction to Particle Technology, John Wiley & Sons, New York. 1998.
7. Wallis, G.B., "One Dimensional Two Phase Flow", McGraw Hill Book Co., New York, 1969.

UNIT III SOLIDS MIXING AND SEGREGATION 8
 Phase juxtapositions operation shifts, Reversal points, Degree of segregation, Mixing Segregation equilibrium, Generalised fluidization of poly disperse systems, liquid phase Mixing and gas phase mixing.

UNIT IV HEAT AND MASS TRANSFER IN FLUIDIZATION SYSTEMS 12
 Mass transfer – Gas Liquid mass transfer, Liquid Solid mass transfer and wall to bed mass transfer, Heat transfer – column wall – to – bed heat transfer, Immersed vertical cylinder to bed heat transfer, Immersed horizontal cylinder to bed heat transfer.

UNIT V MISCELLANEOUS SYSTEMS 8
 Conical Fluidized bed, Moving bed, Slurry bubble columns, Turbulent bed contactor, Two phase and Three phase inverse fluidized bed, Draft tube systems, Semifluidized bed systems, Annular systems, Typical applications, Geldart’s classification for power assessment, Powder characterization and modeling by bed collapsing.

TOTAL : 45 PERIODS

REFERENCES

1. Fan, L. S., “Gas- liquid Solid Fluidization Engineering”, Butterworths, 1989,
2. Kwauk, M., “Fluidization - Idealized and Bubbleless, with applications”, Science Press, 1992.
3. Kunii, D. and Levenspiel, O., “Fluidization Engineering”, 2nd Edn., Butterworth-Heinemann, London, 1991.

**CL9154 RISK ANALYSIS AND MANAGEMENT L T P C
 3 0 0 3**

UNIT I 9
 General: Risk types, Completion, Permitting, Resource, Operating, Environmental, Manageable, Insurable, Risk Causes, Risk Analysis types and causes.

UNIT II 9
 Techniques: General, Risk adjusted discounted rate method, Certainty Equivalent Coefficient method, Quantitative Sensitivity analysis, Probability distribution, Coefficient of variation method, Simulation method, Crude Procedures, Payback period, Expected monetary value method, Refined procedures, Shackle approach, Hiller’s model, Hertz model, Goal programming.

UNIT III 9
 Risk Management: Emergency relief Systems, Diers program, Bench scale experiments, Design of emergency relief systems, Internal emergency planning, Risk management plan, mandatory technology option analysis, Risk management alternatives, risk management tools, risk management plans, Risk index method, Dowfire and explosion method, Mond index Method

UNIT IV 9
 Risk Assurance and Assessment: Property Insurance, Transport insurance, Liability insurance, Pecunious insurance, Risk Assessment, Scope Canvey study, Rijimond pilot study, Low Probability high consequence events. Fault tree analysis, Event tree analysis, Zero Infinity dilemma

UNIT V**9**

Risk Analysis in Chemical Industries : Handling and storage of Chemicals, Process plants, Personnel protection equipments. Environmental risk analysis, International environmental management system, Corporate management system, Environmental risk assessment, Total quality management, Paradigms and its convergence.

TOTAL : 45 PERIODS**REFERENCES**

1. Srivastav, S., "Industrial Maintenance Management", Sultan Chand & Co., 1998.
2. Rao, P. C. K., "Project Management and Control", Sultan Chand & Co., Ltd., 1996
3. Sincero, A. P. and Sincero, G. A., "Environmental Engineering – A Design Approach", Prentice Hall of India, 1996.
4. Pandya, C. G., "Risks in Chemical Units", Oxford and IBH Publishers, 1992.
5. Fawcett, H. H., "Safety and Accident Prevention in Chemical Operations by John Wiley & Sons, 1982.
6. Kind, R. W., "Industrial Hazard and Safety Handbook" Butterworth, 1982.
7. Steiner, H. M., "Engineering Economic Principles", McGraw Hill Book Co., New York, 1996.

CL9155**PROJECT ENGINEERING OF PROCESS PLANTS****L T P C****3 0 0 3****UNIT I****9**

Project definition, Project Profile and standards, Feed back information (MIS), Evaluation and Modification, Selection, Criteria.

UNIT II**9**

Planning the process, Strategic and Managerial Planning, Organising the process planning, cost and costing, Cost Control systems, Economic Balancing, Network Planning, Methods (PERT/CPM), Engineering Flow Diagrams, Cost requirements, Analysis and Estimation of Process Feasibilities (Technical/Economical) Analysis, Cost – Benefit Ratio Analysis, Project Budgeting, Capital Requirements, capital Market, Cash Flow Analysis, Break even strategies.

UNIT III**9**

Plant Engineering Management, Objectives, Programme, Control, Plant Location and Site Selection, Layout diagrams, Selection and procurement of equipment and machineries, Installation, Recommission, Commissioning and performance appraisal, Strategies choice and Influence, Product planning and development, Provision and maintenance of service facilities.

UNIT IV**9**

Process safety, Materials safety and Handling regulations, Safety in equipment and machinery operations, Design considerations of safety organization and control, Pollution, Pollution control and Abatement, Industrial Safety Standard Analysis.

UNIT V**9**

Government regulations on procurement of raw materials and its allocation. Export – Import regulations, Pricing policy, Industrial licensing procedure, Excise and other commercial taxes, Policies on depreciation and corporate tax, Labour laws, Social welfare legal measurements, Factory act, Regulations of Pollution Control Board.

TOTAL : 45 PERIODS**REFERENCES**

1. Cheremisinoff, N. P., Practical Guide to Industrial Safety: Methods for Process Safety Professionals, CRC Press, 2001
2. Couper, J. R., Process Engineering Economics, CRC Press, 2003.
3. Perry, J. H. "Chemical Engineer's Hand Book", 8th Ed., McGraw Hill, New York, 2007.
4. Peters, M. S., Timmerhaus, C. D. and West, R. E., "Plant Design and Economics for Chemical Engineers", 5th Edn., McGraw Hill, 2003.
5. Silla, H., Chemical Process Engineering: Design and Economics, CRC Press, 2003
6. Vinoski, W., Plant Management Handbook, Pearson Education, Limited, 1998
7. Watermeyer, P., Handbook for Process Plant Project Engineers, John Wiley and Sons, 2002

CL9156**PROCESS OPTIMIZATION**

L	T	P	C
3	0	0	3

UNIT I**INTRODUCTION****5**

Problem formulation, degree of freedom analysis, objective functions, constraints and feasible region, Types of optimization problem.

UNIT II**LINEAR PROGRAMMING****10**

Simplex method, Barrier method, sensitivity analysis, Examples.

UNIT III**NONLINEAR UNCONSTRAINED OPTIMIZATION****10**

Convex and concave functions unconstrained NLP, Newton's method Quasi-Newton's method, Examples.

UNIT IV**CONSTRAINED OPTIMIZATION****10**

Direct substitution, Quadratic programming, Penalty Barrier Augmented Lagrangian Methods.

UNIT V**MULTI OBJECTIVE OPTIMIZATION****10**

Weighted Sum of Squares method, Epsilon constrain method, Goal attainment Examples. Introduction to optimal control and dynamic optimization.

TOTAL : 45 PERIODS**REFERENCES**

1. Edgar, T. F., Himmelblau, D. M. and Ladson, L. S., "Optimization of Chemical Processes", 2nd Ed., McGraw Hill, New York, 2003.
2. Diwaker, U. W. "Introduction to Applied Optimization", Kluwer, 2003.
3. Joshi, M. C. and Moudgalya, K. M., "Optimization, Theory and Practice", Narosa, New Delhi, 2004.
4. Rao, S. S., Engineering Optimization: Theory and Practice, New Age Publishers, 2000

CL9157	OPERATIONS RESEARCH	L T P C 3 0 0 3
UNIT I	MATHEMATICAL PROGRAMMING	12
Introduction, Linear Programming, Solution by simplex method, Duality, Sensitivity analysis, Dual simplex method, Integer Programming, Branch and bound method, Geometric programming and its application.		
UNIT II	DYNAMIC PROGRAMMING	10
Elements of DP models, Bellman's optimality criteria, Recursion formula, Solution of multistage decision problem by DP method. Application is Heat Exchange Extraction systems.		
UNIT III	PERT, CPM and GERT	9
Network representation of projects, Critical path calculation, construction of the time-chart and resource leveling, Probability and cost consideration in project scheduling, Project control. Graphical Evaluation and Review Techniques.		
UNIT IV	ELEMENTS OF QUEUING THEORY	7
Basic elements of the Queuing model, M/M/1 and M/M/C Queues.		
UNIT V	ELEMENTS OF RELIABILITY THEORY	7
General failure distribution, for components, Exponential failure distributions, General model, Maintained and Non-maintained systems, Safety Analysis.		
TOTAL : 45 PERIODS		

REFERENCES

1. Carter, M. W. and Price, C. C., Operations Research: A Practical Introduction Contributor, CRC Press, 2001
2. Edgar, T. F., Himmelblau, D. M. and Ladson, L. S., "Optimization of Chemical Processes", 2nd Ed., McGraw Hill, New York, 2003.
3. Hillier, F. S., and Lieberman, G. J., Introduction to Operations Research, McGraw-Hill, 2005
4. Taha, H. A., "Operations Research, An introduction", 6th Ed., Prentice Hall of India, New Delhi, 1997.

CL9158	TOTAL QUALITY MANAGEMENT	L T P C 3 0 0 3
UNIT I	CONCEPTS OF TQM	5
Philosophy of TQM, Customer focus, organization, top management commitment, team work, quality philosophies of Deming, Crosby and Muller		
UNIT II	TQM PROCESS	12
QC Tools, Problem solving methodologies, new management tools, work habits, quality circles, bench marking, strategic quality planning		

